

# Welcome to:



We are happy to have you as a client, and your pooch as our guest. The following is a copy of our daycare and boarding regulations, for you to keep, in order to assist us in providing quality daycare services for you and your dog(s).

If you have any questions, more information is available on our website: [www.positivepooches.com](http://www.positivepooches.com) or give us a call at 253-804-9400.

## Daycare Rules and Regulations

All dogs must pass an evaluation prior to attending Positive Pooches LLC (PPooches). Evaluations are scheduled in advance Monday-Friday. They are designed to verify that your dog will be safe and happy while in the care of PPooches. Passing the evaluation permits you to make future daycare reservations. Continued attendance permitted with continued pro-social behaviors.

All dogs must display health and temperament characteristics that are conducive to a fun, and safe daycare environment. Dogs may be dismissed at the discretion of the PPooches staff. Dogs must be deemed dog and people friendly in order to attend daycare.

All dogs must have a current daycare application and vaccination records on file. All dogs must be up-to-date on vaccinations. Owners must submit printed (not handwritten) proof from the vet that dogs have received the required vaccinations or antibody titering within the specified time period recommended by a veterinarian. PPooches requires proof of Rabies every 1-3 years and DHLPP vaccines or titers every 1-3 years, depending on veterinarian recommendation and the age of the dog. Bordetella boosters are highly recommended every year, but not required.

Any dog with a communicable disease in the past month will require veterinarian documentation of good health before it is admitted. If your dog is not feeling well (coughing, diarrhea, injury, etc.) please do not bring your dog to daycare. Dogs that become sick or injured while at daycare (coughing, diarrhea, injury, etc.) will be sent home. In the event that a dog requires emergency veterinary care it will be handled as deemed best by PPooches staff. You are to assume full financial responsibility for any expenses involved, including transportation and veterinary care.

All dogs must be neutered unless they are younger than 6 months of age. Females and dogs older than 6 months may continue with permission from PPooches.

All dogs must wear a quick-release collar with identification. For the safety of all dogs attending PPooches, no choke chains, prong collars, martingales, or standard buckle collars are allowed on the daycare floor.

Many leashes look the same. Add identification to your leash to prevent mixing up leashes at pick up. PPooches is not responsible for leashes being grabbed by another client. Bring your dog on a flat leather or nylon leash. Retractable leashes are not recommended – if you must use one, you must lock the leash before handing it to an attendant.

## Cancellation Policy

Reservations are required for each daycare visit. Drop offs without a reservation will not be taken. PPooches reserves the right to turn away dogs if we are full that day. Preference will be given to daycare customers who have a recurring reservation.

Please call at least 24 hours in advance to cancel in order to allow other dogs to be able to come and play. If you do not call to cancel, you will be charged for that day of daycare, and your recurring reservation will be removed (if you have one).

## Drop off and Pick Up Policy

PPooches is open Monday-Friday 6AM-6:30PM.

Drop off hours are between 6AM-10AM M-F. You may pick up your dog any time before 6:30PM Monday-Friday.

Dogs must be picked up before staff goes off duty at 6:30PM, unless special arrangements are made. Owners will be charged \$1.00 per minute if they are late picking up their dog.

Please wait on the rug by the viewer windows in our lobby. Our interior door is always locked and we will come to you. Please DO NOT knock on the door, or talk through the window – this upsets the dogs in daycare. We will see you and come out to you. You may call or text us at your arrival instead, and we will come out to greet you.

Payments can be made by check, cash, or credit card. Payment can be made ahead of time in your Customer Portal. Any balance owing is due at pick up. PPooches is not responsible for lost payments if given at drop off.





# Positive Pooches LLC

253-804-9400

www.positivepooches.com

## Membership Application

### Owner Information

Name \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_

Cell Phone \_\_\_\_\_ Email \_\_\_\_\_

### Other People Authorized to Pick Up Dog

Emergency Contact \_\_\_\_\_ Phone \_\_\_\_\_

Emergency Contact \_\_\_\_\_ Phone \_\_\_\_\_

### Pet Information

Name \_\_\_\_\_ Nicknames \_\_\_\_\_ Birthdate \_\_\_\_\_

Breed \_\_\_\_\_ Sex F \_\_\_ M \_\_\_ Spayed/Neutered \_\_\_\_\_

### Veterinarian Information

Clinic \_\_\_\_\_ Phone \_\_\_\_\_

Address \_\_\_\_\_

### Immunizations

- ✓ Distemper/Parvo Combination (DHLPP or similar)
- ✓ Rabies
- ✓ Bordetella (Optional)

PLEASE SUBMIT CURRENT IMMUNIZATION RECORDS FROM YOUR VETERINARIAN

## Dog Personality

How long have you owned your dog? \_\_\_\_\_

Where did you get your dog? \_\_\_\_\_

At home, does your dog interact with: other dogs \_\_\_\_\_ cats \_\_\_\_\_ other pets \_\_\_\_\_

Does your dog live with: other dogs \_\_\_\_\_ cats \_\_\_\_\_ other pets \_\_\_\_\_

Has your dog attended daycare somewhere else? \_\_\_\_\_ Dog parks? \_\_\_\_\_

Which ones?

Does your dog have formal obedience training? \_\_\_\_\_

Where did you take training? \_\_\_\_\_

What cues does your dog know?

Is your dog housebroken? \_\_\_\_\_ What cue do you use to ask your dog to relieve him/herself? \_\_\_\_\_

Has your dog ever bitten anyone (dog or human)? \_\_\_\_\_

If yes, what were the circumstances?

Has your dog ever dug under, climbed or jumped a fence? \_\_\_\_\_

If yes, what were the circumstances?

Does your dog have any areas on the body that he/she doesn't like petted? \_\_\_\_\_

If yes, please explain:

Are there any breeds of dogs that your dog fears or dislikes? \_\_\_\_\_

If yes, please explain:

Are there any types of people that your dog fears or dislikes? \_\_\_\_\_

If yes, please explain:

Is there anything your dog is particularly afraid of? \_\_\_\_\_

If yes, please explain:

Will your dog let you take his/her food away while eating? \_\_\_\_\_

Has your dog shared toys/food with other dogs? \_\_\_\_\_

Have you used baby gates, crate or other means of confinement? \_\_\_\_\_  
How does your dog react to them (loves his crate, fine, whines, hates it, etc)?

Where does your dog stay when you are not at home? \_\_\_\_\_

What do you think your dog does while you are away? \_\_\_\_\_

Is there anything else we should know about your dog?

### Medical

Any Current or Ongoing Medical Conditions? \_\_\_\_\_ If yes, please explain:

Medications? \_\_\_\_\_

Will we need to give medication? \_\_\_\_\_

Current Type of Flea Prevention \_\_\_\_\_

Allergies or Food Sensitivities \_\_\_\_\_

May we feed your dog treats? \_\_\_\_\_

### Other:

How did you hear about us? \_\_\_\_\_

Is it OK for us to take photos of your dog that might be posted on our website, Facebook, or in advertising? \_\_\_\_\_

# POSITIVE POOCHES LLC DAYCARE AGREEMENT

*Please initial each paragraph:*

\_\_\_\_\_ I understand that I am responsible for any harm or damage caused by my dog(s) while my dog(s) is/are attending daycare. I further understand that in welcoming my dog(s), Positive Pooches LLC has relied on my representation that my dog(s) is/are in good health and have not harmed or shown aggression towards any person or other dog.

\_\_\_\_\_ I understand that Positive Pooches LLC and its staff will not be liable for any injury, illness, or problems that develop, provided reasonable care and precautions are followed, and I hereby release and agree to indemnify and hold them harmless from any liability arising from my dog(s) participation at daycare. I further understand and agree that any problem that develops with my dog(s) will be treated as deemed best by the staff of Positive Pooches LLC, including taking my dog to the nearest veterinary office, and I assume full financial responsibility for all expenses involved. Should I, or my emergency contacts, be unreachable by phone or email, I give permission to Positive Pooches LLC to allow medical charges and will accept charges on my behalf for medical care while in the care of Positive Pooches LLC. I also understand that I am responsible for any veterinary charges incurred, including transportation to and from the veterinary office.

\_\_\_\_\_ I understand that there are risks involved in off leash group dog play. I hereby release and agree to indemnify and hold them harmless from any liability arising from my dog(s) participation at daycare. Injury and illness similar to human daycare can occur through no fault of Positive Pooches LLC and their care. I further understand that accidents, injuries, illness, and loss are possible, even with great care taken in monitoring interactions, vaccines, health, and safety. Positive Pooches LLC is not liable for vaccine failure.

\_\_\_\_\_ Positive Pooches LLC follows the principals of Positive Reinforcement and LIMA – Least Invasive, Minimally Aversive. In following with this principal, I understand that Positive Pooches LLC might utilize items such as Haltis, Thundershirts, Belly Bands, Leashes, or Time Outs to assist in modifying my dog's behavior in order for my dog's continued attendance with Positive Pooches LLC.

\_\_\_\_\_ I understand that rules may change at the discretion of Positive Pooches LLC. Positive Pooches LLC will do its best to inform clients of any policy changes.

\_\_\_\_\_ I certify that I have received a copy of the rules and regulations. I have read and understand the rules and regulations and accept all the terms and conditions set forth by Positive Pooches LLC.

\_\_\_\_\_  
Signature of Owner

\_\_\_\_\_  
Date